



MAJESTIC HORSE FLOATS LP

WHAT TO EXPECT

A GUIDE FOR FIRST TIME MAJESTIC USERS

WWW.MAJESTICFLOATS.CO.NZ

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WHY USE MAJESTIC?

Majestic have been providing exceptional care for horses in transit around New Zealand for over 80-years. We operate regularly throughout the North and South Islands and we are the only horse transport company in New Zealand to have multiple fully staffed depots nationwide.

We care about your horses welfare and by having strategically placed depots means we can ensure they are kept happy, healthy and well rested throughout the entirety of their trip.

Our staff, from our drivers through to our stable staff are all very experienced and confident handling a variety of horses, our drivers are also experienced in all aspects of horse transport including; local jobs, inter-island transport, to and from airports, race meetings, stud work, mares with foals, pony club transport and a variety of sport horse work some have over 40 years experience.

Our facilities are purpose built to safely house all types of horses, from minis to stallions, yearlings or mares and foals we have fantastic facilities to house them all safely.



WHY USE MAJESTIC?



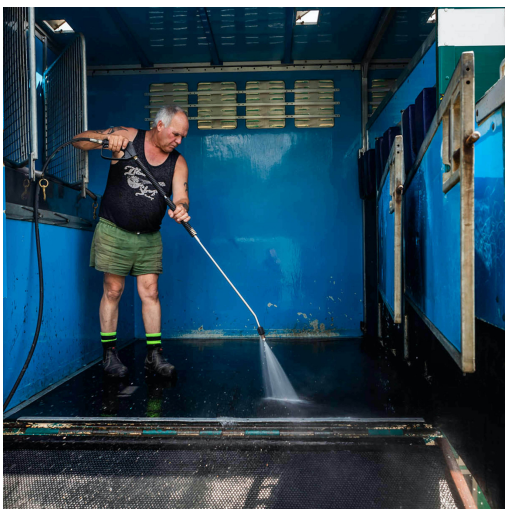
Each of our depots have well designed stables, paddocks and yards. Our depots also have loading banks to safely load and unload your horse.

Our trucks are maintained and updated on site at our Auckland depot to ensure they meet our exceedingly high standards for safety and comfort.

Horses receive first class treatment with Majestic, and thanks to the scale of our operation, we are able to offer transport nationwide. All major trainers, stud masters, and air freight companies choose Majestic. That's because we consistently provide an exceptional level of care and service, along with absolute confidence.

"When you want the best treatment for your horse, you choose Majestic."

Please find below a bit about how our booking process works and some tips to ensure your horse has a safe and stress free experience.



You can book or request a quote by calling us on:

0800 4 FLOATS

Or on our website:

WWW.MAJESTICFLOATS.CO.NZ

THE BOOKING PROCESS



Payment is to be sighted prior to pick up. You can pay by cash, credit card or our preferred method; Online banking. We will send you payment details via email after booking.

Our trucks run on demand and not on set dates, this means that when we have enough horses to fill a truck to a certain area, we will send it. Because of this, our transport managers are often unable to give you set dates for your horses trip. For most areas we can get your horse on a truck within a week or two. For other areas, that we don't travel to as often, there may be a slightly longer wait time – sometimes up to three weeks.



Our transport managers will only call when we know we have a set date that we can get your horse on a truck, so don't panic if you don't hear from us straight away!



Once we have organized the truck loads you will receive a call- usually a day or two before to let you know the date and time we can pick up your horse.

Because of how our booking process works, it is recommended you book your horses trip at least a week in advance, this way we can get your horse on a truck as close to your preferred date as possible.

PRIOR TO TRANSPORT

WHAT TO SEND WITH YOUR HORSE

All horses need a safe, well fitted halter. We can take other gear for you as a courtesy but we are obviously limited to how much we can take. If your horse is used to being covered you are welcome to supply a cover and we will put this on them when they arrive at our depots or ask us and we can use one of our own.

We supply hard feed and hay however if your horse has special dietary requirements send them with some pre made feeds and we can feed them this!

INEXPERIENCED HORSES

Give your inexperienced horse the most stress free experience possible by teaching them how to load and travel on a truck or float before their trip with us.

Our drivers are extremely experienced and skilled at getting inexperienced horses on the trucks but this process is a whole lot easier and less stressful if the horses are educated prior to us picking them up.

Prior training will lead to a positive experience for both you and your horse.



PRIOR TO TRANSPORT

ACCESORIES



Unless requested, we prefer to travel horses without extras.

Horses often get too hot with covers on so we like to transport them without.

Tail rub is common during long trips if you want to avoid this you can supply us with a tail wrap and we are more than happy to put this on for you, but your horse must be used to having them taken on and off. If your horse isn't used to one it can actually stress the horse much more than if we just leave them with nothing. The same goes for float boots or bandages, we actually prefer to travel the horses without them as they are inclined to slip during long journeys and the horse can become irritated or worse; panic and hurt themselves.



We don't like to travel horses with hay nets and there are a few reasons for this: Horses lack head room if a hay net is tied in front of them, this means they are constantly breathing in dust and particles from the hay which significantly increases the risk of pneumonia and chest infections. Secondly, horses cannot get their heads down to the ground during transit which means they cannot cough to clear their airways should something get stuck, this can be very dangerous.

PICK UP & DROP OFF

THE PICK UP/DROP OFF

We will try to give at least a day's notice before we need to pick up/drop off your horse.

Please ensure the horse is caught and ready to be loaded before we get there. We need someone at both the pick up and drop off locations.

Our drivers are not allowed to catch and load your horse by themselves due to health and safety reasons.

BROODMARES, FOALS & OLDER HORSES

Travelling older horses is at the owners risk as travel can be quite strenuous for them, we consider horses over 16 to be "older" but this is obviously dependent on the health and fitness of the individual horse. Because of this you may be asked to sign an "owners risk" form.

Broodmares should not travel long distances when they are due in a month or less. Healthy foals can generally travel around two weeks after birth but this is dependent on the strength and health of both the foal and mare and the distance they need to travel.



STOPOVERS



During a long trip your horse is likely to stay at our depots. At each depot your horse will be hard fed, watered and either put in an individual paddock or stable by our experienced stable staff. Our stable staff can also carry out any special care your horse requires, just let us know when booking.

All hard feed, hay and ferry fees are included in your quoted price. As mentioned above if you wish to supply your own hard feed we can feed this.



We are also happy to cover your horse if you supply the cover and request this when you book.

Example Trip

Say your horse was coming from Invercargill and going up to Auckland. They would first go from Invercargill up to our Christchurch depot where they would spend the night.



The next morning they would go up to our bulls depot and spend the night here. The next day, depending on your location the horse would either be delivered to you or would spend a night at our Auckland depot before being delivered to you the following day.

AFTER THEIR TRIP

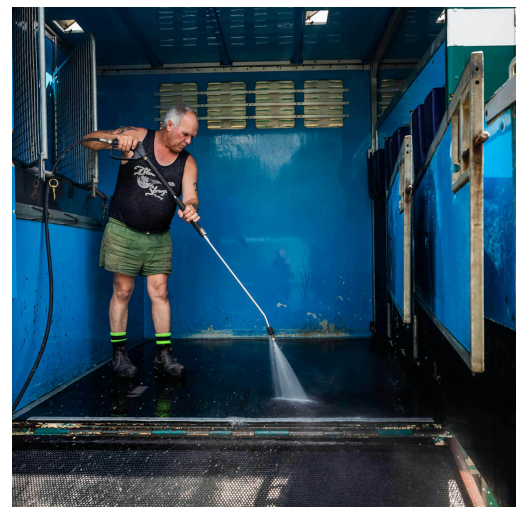
RECOVERY TIME

Once your horse has been delivered, they should have free access to good quality hay and fresh water.

While most horses cope well with travel, some horses, especially young ones can find it quite stressful and can be a little stressed on arrival so its preferable if they go into a quiet paddock on their own to rest and relax. It is very normal for horses to lose some weight during their trip. How much weight they lose is dependent on their condition prior to the trip and how they cope with the trip.

A minimum of a full day's rest is recommended but, this rest period should be longer if the horse is young or found the trip particularly hard. Ensuring the horse hydrates itself after a long trip should be a priority. If they are reluctant to drink, you can try flavouring their water with apple juice, electrolytes or feeding a soaked feed such as sugar beet.

With the correct pre-travel preparation and attentive care during transit most horses step off the truck happy, stress free and healthy. A little bit of preparation goes a very long way in ensuring your horse has a stress free, easy trip.



CONTACT US

Still have questions? Check out the **FAQ** tab on our website or give us a call:



AUCKLAND

Phone: **09 236 1315**
352 Hillview Road, Bombay

CAMBRIDGE

Phone: **07 827 5028**
276 Fencourt Road, Cambridge

MATAMATA

Phone: **07 888 7518**
3 Beatty Ave, Matamata

PALMERSTON NORTH

Phone: **06 355 9100**
75 Walkers Road, Palmerston North

BULLS

Phone: **06 322 0217**
40 Bridge Street, Bulls

CHRISTCHURCH

Phone: **03 342 5320**
145 West Coast Road, Yaldhurst

INVERCARGILL

Phone: **03 230 4786**
173 Drysdale Road, Invercargill

